

<b>Item No:</b> 4.	<b>Classification:</b> Open	<b>Date:</b> 15 February 2011	<b>Meeting Name:</b> Cabinet
<b>Report title:</b>		Call-in: Gateway 2 - Contract Award Approval - Home Care Services In Southwark	
<b>Ward(s) or group(s) affected:</b>		All / Vulnerable people receiving a home care package following a Community Care assessment in Southwark	
<b>From:</b>		Overview & Scrutiny Committee	

## RECOMMENDATIONS

1. That the decisions in respect of the Gateway 2 Contract Award Approval, Home Care Services in Southwark, be referred back to cabinet for reconsideration on the basis of the following concerns:
  - Further information is required about alternative provision identified for recipients of services of the two specialist contracts not let (OASIS and the intermediate care and neurological-rehabilitation service)
  - Clarification is needed of whether the council has the option to terminate either contract if the CQC rating of the provider falls below two stars
  - Whether the cabinet can satisfy itself that adequate contingency arrangements are in place in the event that either provider is, for whatever reason, unable to perform the service as contracted for

## BACKGROUND INFORMATION

2. On 25 January 2011 the cabinet and leader considered a report on the Gateway 2 - Contract Award Approval - Home Care Services In Southwark (included as appendix).
3. The cabinet agreed:
  1. That the award of home care service contracts to the following suppliers for a period of 3 years from 6 April 2011 with an estimated cost between £10,813,500 and £30,680,688 be approved. (Contract costs are based on calculations explained in paragraphs 8 - 12 of the report).

Contract	Supplier Name
Universal Contract 1	London Care
Universal Contract 2	Enara Community Care
Specialist Contract 5 – Continuing Drinkers and Acquired Brain Injury	Enara Community Care

2. That there be no contract award for the third universal contract, as based on current trends, the council does not consider there will be sufficient demand for council-arranged care to meet the guaranteed minimum hours for three contracts.
3. That there be no contract award for the older adult support in Southwark (OASIS) service and the intermediate care and neurological-rehabilitation (neuro-rehab) service as the bids for these services are not affordable. (Alternative service options were discussed in the report).
3. The leader agreed:
  4. That delegated authority be given to the cabinet member for health and adult social care to approve up to 2 single year (1 + 1) extension options that can be operated at the end of the initial term of the contract subject to satisfaction with each supplier's performance and demand for services

### **REASONS FOR CALL-IN**

4. On 2 February 2011 the Chair of Overview & Scrutiny Committee - Councillor Lisa Rajan - and three members of the committee (Councillors David Hubber, Tim McNally and Paul Noblet) requested a call-in of the decisions on the following grounds:

"The link between strategy and implementation has not been maintained, and the outcome of this decision is disproportionate to the action taken:

1. The decision contradicts the Council's agreed policy of protecting services for vulnerable people, as stated in A Fairer Future for All in Southwark, because it did not let two of the specialist contracts and does not give a satisfactory explanation of how these needs will be alternatively and adequately met.
2. The decision advocates two compromises on quality of care that will adversely impact on vulnerable people, contrary to the Council's agreed policy in A Fairer Future For All in Southwark.
3. Letting only two out of the three main contracts leads to increased risk for the Council if one of the contractors experiences problems with quality, CQC rating or service delivery."

### **CALL-IN MEETING**

5. Overview & Scrutiny Committee received deputations from Age Concern Lewisham & Southwark, Southwark Homecare and Southwark Pensioners Action Group. The committee also heard from Councillor Dora Dixon-Fyle (cabinet member for health & adult social care), Susanna White (strategic director health & social care) and Sarah McClinton (deputy director, adult social care).
6. The recommendations of the committee are set out at paragraph 1 above.

## BACKGROUND DOCUMENTS

Background Papers	Held at	Contact
Report to Cabinet 25 January 2011	160 Tooley Street London SE1 2TZ	Everton Roberts Constitutional Team 020 7525 7221

## APPENDICES

No.	Title
Appendix 1	Cabinet report – 25 January 2011 – open report
Appendix 2	Cabinet report – 25 January 2011 – closed report (on closed agenda)

## AUDIT TRAIL

<b>Lead Officer</b>	Shelley Burke, Head of Overview & Scrutiny	
<b>Report Author</b>	Peter Roberts, Scrutiny Project Manager	
<b>Version</b>	Final	
<b>Dated</b>	February 2011	
<b>Key Decision?</b>	No	
<b>CONSULTATION WITH OTHER OFFICERS / DIRECTORATES / CABINET MEMBER</b>		
<b>Officer Title</b>	<b>Comments Sought</b>	<b>Comments included</b>
Strategic Director of Communities, Law & Governance	No	-
Finance Director	No	-
<b>Cabinet Member</b>	No	-
<b>Date final report sent to Constitutional Team</b>		11 February 2011